



RTO #31254

# CLET TRAINING

*Where experience is acknowledged!*

**BSB50420**

Diploma of Leadership and Management



NATIONALLY RECOGNISED  
TRAINING

## Studying with CLET Training?

- Our mission is your success
- Australian family owned and operated
- Access study resources and submit assessments online 24/7 using Study Cloud
- Our learning material is developed and written in house by industry professionals
- Our trainers are all highly experienced in the industry relevant to your course
- Dedicated Student Support staff waiting to answer your questions
- All qualifications are Nationally Recognised
- In the CLET online study cloud there are real people, working just for you

### Modern Learning

#### Teaching with technology

The CLET Training is an Australian family owned and operated Registered Training Organisation RTO#31254 with a true passion to offer our students the most modern education experience possible using the most current web development, online technologies and training techniques.

#### Study experience

These technologies now drive the CLET online study experience, the Study Cloud. Your computer, tablet and mobile phone are now your classroom. Using the Study Cloud, you can study in the environment that you choose, free from travel, distractions and deadlines. This means no assessment due dates, so less pressure. You have access to your study resources 24/7, can access all training, administration and accounts college staff using the online Student Hub.

#### Support System

Receive one on one support using CLET's Study Cloud Student HUB, Message your trainer via the online message system or chat over the phone. Hang out in the online library, read through frequently asked questions, or simply hit the logout button to finish your study for the day.



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## BSB50420 - Diploma of Leadership and Management



**Not available for study**

Not available for study



## Course Overview

| Course Details                                                             |                                                                                         |
|----------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|
| Course Name:                                                               | Diploma of Leadership and Management                                                    |
| Course Code:                                                               | BSB50420                                                                                |
| Maximum Course Completion Time:                                            | N/A                                                                                     |
| Units Studied:                                                             | 12                                                                                      |
| Nationally Recognised Training:                                            | Yes  |
| Fees:                                                                      | \$1800                                                                                  |
| Delivery Mode:                                                             | Study Online , RPL                                                                      |
| Assessment:                                                                | Yes                                                                                     |
| Assessment Due Dates:                                                      | No - study at your pace                                                                 |
| Assessments submitted online and assessment feedback available online 24/7 |                                                                                         |

## Units of competency

Upon successful completion of this course, you will receive a nationally recognised qualification BSB50420 - Diploma of Leadership and Management

### Units Studied: BSB50420 - Diploma of Leadership and Management



| Code      | Unit name                                         |
|-----------|---------------------------------------------------|
| BSBCMM511 | Communicate with influence                        |
| BSBCRT511 | Develop critical thinking in others               |
| BSBLDR523 | Lead and manage effective workplace relationships |
| BSBOPS502 | Manage business operational plans                 |
| BSBPEF502 | Develop and use emotional intelligence            |
| BSBTWK502 | Manage team effectiveness                         |
| BSBCMM412 | Lead difficult conversations                      |
| BSBLDR522 | Manage people performance                         |
| BSBOPS501 | Manage business resources                         |
| BSBOPS505 | Manage organisational customer service            |
| BSBTWK501 | Lead diversity and inclusion                      |
| BSBXCM501 | Lead communication in the workplace               |



RTO #31254

## What you need to know about this course.

This is an online course that you can study at your own pace. This means that you will login to Study Cloud where you are provided with all your study resources and support on your computer, tablet and smartphone.

## What learning materials are included with this course?

Not relevant for this qualification

## What are the assessment methods?

This course is assessed using a diverse range of assessment strategies to ensure we cover the assessment conditions for each unit of study and provide our students with interesting and flexible assessment experiences.

All assessments are completed in your own time and submitted online, with no assessment due dates. This modern and flexible approach is designed to reduce the uncomfortable pressure and unnecessary stress that traditional assessment testing is so famous for. Marking feedback is provided online usually within 3 weeks of submission.

Many assessments will include researching, reading and analysing information on your computer, laptop or tablet (Internet required), however each unit of study provides assessment instructions and benchmarks you can easily follow to successfully complete each assessment task.

Click here to read in full: how we assess (<https://clet.edu.au/how-we-assess/>) our courses.

## Looking for a job?

### Possible job titles relevant to this qualification include:

RPL is a great way for experienced personnel to receive Nationally Recognised Qualification/s that are assessed to match to their knowledge and skills in recognition of years of service. The award is a formal testament, appreciating the value of these attained knowledge and skills that can then be easily recognised by both the private and public sectors for a smoother transition into new employment.

Job roles and titles vary across different industry sectors. Possible job titles relevant to this qualification include:

- Promotion within service
- Rank increase
- Franchise manager
- Business owner
- Government supervisor/team leader
- Manager – public and private sector
- Managing director – private companies



- Security manager – private and public sector



## Admission requirements

### What are the admission requirements for the course?

To be considered for RPL for this qualification, the candidate needs to be able to demonstrate employment experience.

## What is online learning? Your Study Cloud is available 24/7

- no more visiting the library, it is all online
- student news and FAQ's all available 24/7
- assessment results and feedback provided online
- access to all student support services via the student hub
- access learning resources and assessments online 24/7
- complete and upload assessments online
- absolute flexibility and you choose when to study
- your classroom goes everywhere with you

### Language, literacy and numeracy testing

This is provided as part of the enrolment and induction process to allow us to check your core skills learning, reading, writing, oral communication and numeracy skills entering the course. This will allow our support staff to build a profile against your selected course and offer you a support plan if needed. This is designed to increase your ability to successfully complete your course in a timely manner that best suits your personal needs.

### What core skills will I be expected to use and at what level during this course?

Each core skill is ranked between (low) level 1 – 5 (high) levels of performance:

- Learning
- Reading
- Writing
- communication
- Numeracy

CLET provides you with an amazing amount of online study resources and support staff to answer your questions and provide assistance when necessary.

The following table allows you to see what level of the core skills you will need to successfully complete this course, with assistance from CLET support staff.

| Core skill | Level | What is expected during this course? |
|------------|-------|--------------------------------------|
|------------|-------|--------------------------------------|



RTO #31254

| Core skill | Level   | What is expected during this course?                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|------------|---------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Learning   | Level 5 | <p>Your learning at level 5 will be achieved by self-directed learning, actively managing your study commitments and approaching assessments with the attitude that they are new learning challenges and should be completed to a high level. You will work alongside CLET training and support staff asking questions and following instructions, but also making suggestions and critically evaluating your personal strengths and weaknesses as you progress. You will have access to a suitable place for independent study.</p> <p>Success will also be achieved if you regularly access your study material in Study Cloud and save them to a dedicated folder for each unit of study. It is best if you use a diary or a study planner to record study, family, work and social commitments, login details and course progress and identify potential barriers to learning and some possible solutions if needed.</p> <p>There will be some learning challenges that involve moving outside your personal comfort zone that includes participating in online collaborations where appropriate, e.g. discussion boards and may be asked to lead a group on a short research project using the CLET online meeting area and independent research and referencing will be part of your study requirements.</p> <p>You will develop long term strategies to achieve specialised personal/career goals involving management of a range of variables, e.g. formal study or finding opportunities to learn and demonstrate skills in the workplace and actively seek and act on detailed feedback from a number of sources.</p> |



RTO #31254

|                |                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|----------------|----------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Reading</b> | <b>Level 4</b> | <p>At level 4 you will actively identify an explicit (clear) purpose for reading, e.g. to gather background information, identify specific facts or understand a concept</p> <p>You will identify a range of questions to be answered by reading that may generate further questions during the reading process. This will include the evaluation of the usefulness of texts to meet your assessment needs.</p> <p>You will begin to appreciate that reading is an active and interactive process in which your expectations and past experience influence their interpretation.</p> <p>You will begin to evaluate the credibility, reasonableness and relevance of information and ideas as a routine part of the reading and assessment process that will introduce an increasing number of uncommon words and specialised vocabulary.</p> |
|----------------|----------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|



RTO #31254

|                           |         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|---------------------------|---------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Writing</b>            | Level 4 | <p>At level 4 you will produce a range of documents (familiar and some unfamiliar) and interrelate ideas and information from support material when writing about familiar topics.</p> <p>You will use layouts consistent with CLET assessment conditions and review writing, incorporating teacher/student support comments into the drafting process and use a dictionary and/or spell checker to vocabulary choices, and an English thesaurus (hard copy or online) to extend own vocabulary bank.</p> <p>You will integrate information and ideas from a range of sources, utilising appropriate support materials, and display logical organisational structure in writing through the use of coherently linked paragraphs, using some references.</p> <p>You will check writing by re-reading to check for consistency and accuracy.</p> |
| <b>Oral communication</b> | Level 4 | <p>At level 4 you may be required to demonstrate flexibility in spoken texts by choosing appropriate structures and strategies in a range of contexts. You may also apply appropriate strategies to extract main ideas from oral texts across a range of contexts.</p> <p>This will be achieved in many ways including listening to and following assessment audio and/or video instructions, talking over the phone or attending a scheduled CLET online course induction and study and assessment meetings conducted using either audio only and/or using live video with a CLET trainer or student support.</p>                                                                                                                                                                                                                             |



RTO #31254

## Numeracy

### Level 3

At level 3 you may be required to draw on a combination of hands-on, in-context materials, personal experience, mathematical and other prior knowledge to collect, collates and discusses data from a survey undertaken and prepares a report, e.g. makes a PowerPoint presentation on data that includes a routine chart or graph.

## Equipment and Software requirements

### What are the computing requirements for the course?

Not relevant for this qualification

#### Windows PC / Laptop

- Windows 7 (or higher)
- Latest version of Chrome
- Microsoft Office (2010 or higher)
- Latest Adobe PDF Reader

#### Apple Mac PC's

- Mac OS X 10.6 (or higher)
- Latest version of Chrome or Safari
- Microsoft Office for Mac (2010 or higher)
- Latest Adobe PDF Reader

#### Android

- Android (latest)
- Latest version of Chrome

#### iPhone & iPad

- iOS (latest)
- Latest version of Chrome or Safari

#### Software requirements

- Adobe PDF Reader
- Microsoft Office 2010 or higher
- Skype
- Microphone or smartphone, tablet to record audio

\* Students using an iPad or iPhone will need to upload documents from a Laptop, PC or have a Dropbox account.

Firefox Browser does not support all software provided inside CLET online Study Cloud

CLET technical staff are available if any assistance is required.

## Enrolment Process

### What happens when I wish to enrol and complete the enrolment form?

- go through the 'Is this course right for me' quiz on this course page
- after completing this quiz and looking through all course information provided, if you decide this course is right for you, complete enrolment form by clicking on the Enrol Now button on this course page
- your enrolment is processed by CLET staff
- email confirmation of your enrolment is sent to you, including an invitation to complete your short language, literacy and numeracy (LLN) support assessment online prior to your course start date
- access to the CLET online study area is provided
- participate in your student induction
- access a full overview of your course
- complete additional informal self-assessment questionnaire
- feedback and support plan provided, if needed
- on the course commencement date and completion of the online LLN assessment you will be provided with your first unit of study and/or support activities where you can get started
- work through your course, study and complete assessments, ask questions when needed
- complete your course and receive your certificate

### What are my payment options?

**Study Online FEES - By Payment Plan: \$1800 (Full Fee)**

## What funding support options exist?

All CLET Courses have payment plan options.

Austudy/Abstudy: This course is eligible for approval for Austudy/Abstudy, however you will need to apply directly to Centrelink who will then contact us to complete the process.

## How to enrol?

Simply go to the course page and click on the Enrol Now button. Complete the enrolment form and pay the course deposit. This automatically sets up your monthly payment plan where payments are deducted from your nominated credit card on the 10th of each month.

For other payment methods, please contact our accounts staff on 1300 760 605 during business hours to request the option to pay by direct debit. You will then be provided with a bypass code you will insert into the enrolment form to bypass the need to use a credit card.



## What about Recognition of Prior Learning (RPL)?

### Recognition of prior learning is available on this qualification.

After reading the information provided on this qualification page, if you then decide to apply to have your knowledge and skills recognised towards this and/or other qualifications, you may click on the RPL Assessment button and complete the application form to commence the process.

Click on the following headings to learn more about the CLET recognition of prior learning (RPL) process.

### Who is eligible to apply for RPL?

CLET specialises in providing recognition of prior learning (RPL) to people who are current or former police, military, emergency services, nursing and all other government at all levels. WHY? Because that is where our workplace knowledge, experience and education is focused and current.

### RPL assessment is obligation free

The RPL assessment process is 'free of charge' and 'obligation free'. You only pay the RPL fee if you wish to be awarded with your qualification/s and receive the certificate/s after the assessment process is complete and you are advised of the result. We do this in recognition of the impeccable work you have done for our community.

### When RPL form is submitted

After you complete the RPL Assessment form, evidence to support your knowledge and skills is required. When this is received, CLET staff will commence the initial review of your experience against the criteria of one or more qualifications. On the application form you may elect the qualification/s you wish to be assessed against or ask for a general assessment.

1. The more evidence you provide that is relevant against the qualification/s criteria you wish to be assessed against, the easier it is for CLET staff to be confident you possess the knowledge and skills required.
2. If required, a competency conversation may be conducted over the phone

## RPL step by step process

The following list provides you with a step by step explanation of the RPL process.

- click on the RPL Assessment button
- complete all requested fields and submit
- read the next page that appears
- upload your evidence on this SECURE page (Scanned copies in a .zip file) or email.
- receive email and SMS confirmation
- CLET staff process. Evidence secured, returned or destroyed immediately after the assessment is conducted)
- receive result of initial review via email within 14 days or longer depending on amount of applications being processed
- you advise which qualification/s you would like to be formally assessment against
- formal assessment is conducted within a further 14 days and you are advised of outcome
- if successful, request certificate/s, payment is now due
- receive your qualification/s via registered post

## Evidence required

What evidence can be provided to support your application?

- current Resume or CV
- police officers - service history (important)
- relevant job descriptions
- letters of reference or commendation
- in service courses
- qualification transcripts
- PMKeys Service record
- course reports
- performance appraisal reports
- references
- personal self-assessment letter explaining your experience
- other information
- phone conversations to confirm knowledge and skills may be conducted

## CLET assessor experience

CLET assessors have a combined experience of over 100 years working in and with police, military, corrections, education, government at all levels, emergency services and the health sector. We have a combined collection of:

## University Degrees in:

- law
- criminology
- education
- psychology
- business
- arts with philosophy and psychology

## Master Degrees in:

- criminology
- business administration (MBA)
- policing, security and terrorism
- emergency management
- public health

## Vocational Qualifications in:

- training and assessment
- government
- policing
- justice
- investigations and mercantile agents
- driver training
- security and risk management
- integrated risk management
- business, HR, leadership and management
- security operations
- corrections
- counselling
- work health and safety, first aid

## RPL FEES - \$1800 (Full RPL Fee)

Initial RPL Review: NO FEE (Free of charge)- This is conducted when RPL Application and evidence received.

PROCEED TO AWARD: \$1800 - This fee is only due after initial review is completed, candidate then requests a full RPL assessment is conducted and decides to proceed to be awarded with the qualification. If candidate does not proceed to award, no fee is payable.

STATEMENT OF ATTAINMENT - FEE adjusted accordingly. This occurs when initial review is conducted, candidate then requests a full RPL assessment and is awarded PARTIAL RPL for selected units.



## Student Support

### What support services are available?

The CLET Study Cloud delivers all study resources 24/7. Many students tell us that because everything is at their fingertips they can just study through their course one step at a time and are happy to be left alone to work at their pace, but are comfortable to know that support is just a click away if needed.

Other students like to ask questions and engage with trainers and support staff regularly.

### You control the support you need, with full access to:

#### Student hub

Ask study, admin and accounts questions and submit requests 24/7.

#### Library - study and support resources

Lots of professional videos and online support resources available when needed.

#### Ask Your Trainer

Answers to your study questions from the people who mark your assessments

#### Assessment Feedback Area

Access your assessment results and trainer feedback 24/7.

#### Send a message 24/7

Ask Student Support a question, anytime and they will reply during business hours.

#### Profile

Access your course unit list and progress report.

#### SMS notifications

Receive SMS and email notifications when your assessments are marked and when a message is sent to you by support staff and trainers.

#### Phone support

Call 1300 760 605 during business hours to chat to student support officers.



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## Contact Us

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