



RTO #31254

# CLET TRAINING

*Where experience is acknowledged!*

**PSP40116**

Certificate IV in Government (Injury Claims Administration)



NATIONALLY RECOGNISED  
TRAINING



## PSP40116 - Certificate IV in Government (Injury Claims Administration)

**Do you have experience processing injury claims for public sector employees? Consider RPL with CLET to convert those skills to a nationally recognised qualification.**

The CLET PSP40116 Certificate IV in Government with a specialisation in Injury Claims Administration is available via RPL for those who have experience processing injury claims for former or current employees in the public sector. This nationally recognised qualification gives you the opportunity to demonstrate your skills and knowledge in this area through formal recognition.

The PSP40116 Certificate IV in Government (Injury Claims Administration) is best suited to anyone working within the claims administration section of a Government department, or for those working with external rehabilitation providers who support public sector employees.

Apply for RPL with CLET today and the RPL Team will advise you on your options.

### Qualification Details

Certificate IV in Government (Injury Claims Administration)	
Qualification Code:	PSP40116
Application Completion Time:	28 days
Gap Training:	No
Qualification Awarded:	Certificate IV
Units Recognised:	15
Nationally Recognised Training:	Yes



RPL Review and assessment can take a minimum of 28 days to complete



## Units Assessed

The following units of competency are the core units plus possible electives for the PSP40116 - Certificate IV in Government (Injury Claims Administration). During the assessment process the RPL team will select the most appropriate electives to reflect your employment experience.



## Units Assessed: PSP40116 - Certificate IV in Government (Injury Claims Administration)



Code	Unit name
PSPETH001	Uphold the values and principles of public service
PSPGEN023	Deliver and monitor service to clients
PSPGEN029	Value diversity
PSPGEN043	Apply government processes
PSPLEG002	Encourage compliance with legislation in the public sector
PSPPCY004	Support policy implementation
Possible Electives	
BSBWHS301	Maintain workplace safety
PSPGEN027	Gather and analyse information
PSPGEN031	Undertake career planning
PSPINM001	Process claims
PSPINM002	Conduct initial claim assessments
PSPINM004	Make claim determinations
PSPINM007	Implement and monitor return to work plans
PSPINM009	Monitor and review injury management cases
PSPINM010	Maintain injury management case files



## What about Recognition of Prior Learning (RPL)?

### Recognition of prior learning is available on this qualification.

After reading the information provided on this qualification page, if you then decide to apply to have your knowledge and skills recognised towards this and/or other qualifications, you may click on the RPL Assessment button and complete the application form to commence the process.

Click on the following headings to learn more about the CLET recognition of prior learning (RPL) process.

### Who is eligible to apply for RPL?

CLET specialises in providing recognition of prior learning (RPL) to people who are current or former police, military, emergency services, nursing and all other government at all levels. WHY? Because that is where our workplace knowledge, experience and education is focused and current.

### RPL assessment is obligation free

The RPL assessment process is 'free of charge' and 'obligation free'. You only pay the RPL fee if you wish to be awarded with your qualification/s and receive the certificate/s after the assessment process is complete and you are advised of the result. We do this in recognition of the impeccable work you have done for our community.

### When RPL form is submitted

After you complete the RPL Assessment form, evidence to support your knowledge and skills is required. When this is received, CLET staff will commence the initial review of your experience against the criteria of one or more qualifications. On the application form you may elect the qualification/s you wish to be assessed against or ask for a general assessment.

1. The more evidence you provide that is relevant against the qualification/s criteria you wish to be assessed against, the easier it is for CLET staff to be confident you possess the knowledge and skills required.
2. If required, a competency conversation may be conducted over the phone



## RPL step by step process

The following list provides you with a step by step explanation of the RPL process.

- click on the RPL Assessment button
- complete all requested fields and submit
- read the next page that appears
- upload your evidence on this SECURE page (Scanned copies in a .zip file) or email.
- receive email and SMS confirmation
- CLET staff process. Evidence secured, returned or destroyed immediately after the assessment is conducted)
- receive result of initial review via email within 14 days or longer depending on amount of applications being processed
- you advise which qualification/s you would like to be formally assessment against
- formal assessment is conducted within a further 14 days and you are advised of outcome
- if successful, request certificate/s, payment is now due
- receive your qualification/s via registered post



## Evidence required

What evidence can be provided to support your application?

- current Resume or CV
- police officers - service history (important)
- relevant job descriptions
- letters of reference or commendation
- in service courses
- qualification transcripts
- PMKeys Service record
- course reports
- performance appraisal reports
- references
- personal self-assessment letter explaining your experience
- other information
- phone conversations to confirm knowledge and skills may be conducted

## CLET assessor experience

CLET assessors have a combined experience of over 100 years working in and with police, military, corrections, education, government at all levels, emergency services and the health sector. We have a combined collection of:



## University Degrees in:

- law
- criminology
- education
- psychology
- business
- arts with philosophy and psychology

## Master Degrees in:

- criminology
- business administration (MBA)
- policing, security and terrorism
- emergency management
- public health

## Vocational Qualifications in:

- training and assessment
- government
- policing
- justice
- investigations and mercantile agents
- driver training
- security and risk management
- integrated risk management
- business, HR, leadership and management
- security operations
- corrections
- counselling
- work health and safety, first aid

## RPL FEES - \$995 (Full RPL Fee)

Initial RPL Review: NO FEE (Free of charge)- This is conducted when RPL Application and evidence received.

PROCEED TO AWARD: \$995 - This fee is only due after initial review is completed, candidate then requests a full RPL assessment is conducted and decides to proceed to be awarded with the qualification. If candidate does not proceed to award, no fee is payable.

STATEMENT OF ATTAINMENT - FEE adjusted accordingly. This occurs when initial review is conducted, candidate then requests a full RPL assessment and is awarded PARTIAL RPL for selected units.

## Looking for a job?

### Possible job titles relevant to this qualification include:

Work Outcome





## Contact Us

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